

Return/Cancellation Policy: All orders are subject to non-refundable merchant processing fees.

- **Custom parts are unique and cannot be returned or exchanged.** ("Custom" indicates that the part was fabricated based on measurements and/or details provided at time of order.)
- **Standard/non-custom parts can be returned or exchanged and are subject to a 25% restocking fee, under the following terms*:**
 1. Per sales receipt, the item purchase price is greater than \$50
 2. The item's packaging is unopened
 3. The part is in original/perfect condition, and is not damaged in any way
 4. Authorization is obtained; contact us via email (orders@myqbot.com) with transaction ID within 7 days of receipt of order.
 5. Shipping fees and Transaction/Processing fees are not refundable.
- **QBOT Drive Wires cannot be returned or exchanged.**
- **Disks, designs, other digital and printed materials sales are final and cannot be returned or exchanged.**

***if packaging has been opened, and/or the part has been damaged, an additional fee will be assessed which may result in forfeiture of any refund.**