



FACTORY SERVICE TICKET

LiTen Up Technologies, Inc.
27850 Irma Lee Circle, Suite 106
Lake Forest, IL 60045
support@myQBOT.com

PLEASE FILL OUT COMPLETELY AND RETURN WITH ITEM(S) TO THE ABOVE ADDRESS

To obtain Factory Service to your item(s), send us:

1. This 2-page form, completed in its entirety (reserve a copy for your records);
 2. Copies of Proof of Purchase & Correspondence with our Support Team ~ if you have them
 3. Your item(s) for service ~ do not send items for which service/repair is not needed.
- Service to QBOT components requires it be V3; version 1 or 2 will be upgraded/retrofitted first; fees apply.

Name: _____ Dealer Customer

Dealership/Store _____ **Date:** _____
where purchased:

Ship To Address: _____

Phone Number: _____ **Serial Number:** _____
(if applicable)

E-Mail Address: _____

Signature: _____
Your signature & submission of this form serve as acknowledgment of terms below:

- **LiTen Up Technologies, Inc. will diagnose/repair the item(s) submitted. Customer is responsible for minimum fee plus \$20 return shipping deposit; due at time of submission. Forms of payment include: check drawn on a US bank or US Postal Money Order. Questions? International shipments? Please contact orders@myqbot.com**
- **Minimum fees are currently: \$150 for QCC (mid-arm) and \$175 for QBOT V3. For all others, minimum fee is \$285 with prior approval from the Support Team.**
- **Form submission pre-approves repair and/or replacement of any components required to resolve the issue. If the fee is greater than the purchase of a new unit, we will contact you.**
- **If the Technician's diagnosis results in the determination that a repair is not needed (the part is in functioning order and nothing is wrong with it), the minimum fee is applied.**
- **If repair is covered under warranty, repair costs may be waived. See warranty for details.**
- **Return shipment of item may be in alternate packaging; we regret we cannot guarantee return of the inbound packaging/box.**

- **IMPORTANT: After the service is complete, an invoice for the balance due will be emailed. Please indicate payment method below. Upon receipt of funds, the item(s) will be shipped.**
- via check/money order via online payment
convenience fee applies _____
Initial to confirm

List item(s) for service on the next page

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LIST ITEM(S) FOR SERVICE

Your Name: _____

Please list the components being sent into the factory - visit our "Parts" page for assistance. IMPORTANT: Send only items for which you require service/repair. Inclusion of extra parts may result in additional fees and delayed turn-around. Do not send hardware/nuts/bolts.

Serviceable Item: _____

Description of problem: _____

Serviceable Item: _____

Description of problem: _____

Serviceable Item: _____

Description of problem: _____

Serviceable Item: _____

Description of problem: _____

Total Number of Items **included in your shipment.** _____
Total Number of Items **included which need service.** _____